

Alcohol and Other Drugs Management Procedure

APPENDIX A: GETTING HELP FOR DRUG AND ALCOHOL PROBLEMS

University Health Services	
Callaghan Campus	(02) 4921 6000
University Counselling Service	
Callaghan Campus	(02)4921 5801
Central Coast Campus	(02) 4348 4060
Employee Assistance program (EAP)	
New Psych Psychologists (Newcastle and Gosford)	4926 5005
Life Matters Psychology Services (Newcastle)	4965 3530
Healthlink (Health services information)	
Freecall	1800 063 635
Drug and Alcohol Services:	
Alcohol and Drug Information and Counselling Service	1800 422 599
24 Hour Counselling and Referrals (Lowrey Lodge)	(02)4924 6248
Upper Hunter Substance Abuse Support Services Inc	(02) 6543 2677
Hunter	
Northumberland Community Health Centre Cessnock	(02) 4990 4444
Lower Hunter Community Health Centre East Maitland	(02) 4933 4422
Nelson Bay Community Health Centre Nelson Bay	(02) 4981 2222
Newcastle East Community Health Centre Newcastle	(02) 4923 6060
Toronto Community Health Centre for appointments phone	(02) 4924 6248
Wallsend	(02) 4924 6248

Lowrey Lodge Wallsend	(02) 4987 3764
Raymond Terrace Community Health Centre Singleton Hospital	(02) 4990 4444
For appointments phone Cessnock	
CentralCoast	
Central Coast Drug and Alcohol Assessment and Referral Centre	(02) 4323 1144
Kullaroo Clinic: Drug and Alcohol Counsellors - all areas Gosford	(02) 4320 2637
Drug and Alcohol Services: Clinical Units	
Lowrey Lodge Non-medical Detoxification Unit Wallsend	(02) 4924 6248
Lorna House, Mater Hospital Waratah	(02) 4921 1825
Kirkwood House, James Fletcher Hospital Newcastle	(02) 4924 6650
Kaoriki House, Morisset Hospital Morisset	(02) 4973 0258
Kamira Farm Gosford	(02) 4320 1341
Methadone Services	
King Street, Newcastle	(02) 4923 6215
Cessnock Hospital	(02) 4990 1166
Pacific Centre Methodone Unit (Private)	(02) 4334 1717
Kullaroo Clinic, Gosford	(02) 4320 1341
Drug and Alcohol Services - Prevention Education and Information	
Alcohol and Drug Information Services (ADIS)	1800 422 599
Centre for Education and Information Drugs (C.E.I.D.A.)	(02) 9818 5222
Drug and Alcohol Education and Prevention Team	
Newcastle	(02) 4924 6367
Central Coast	(02) 4320 2637
Ethnicline (24 hours)	1800 815 511

Lifeline (24 hours - all areas)	131 114
QUIT	
Newcastle	(02) 4924 6398
Central Coast	(02) 4320 4500
State Clinical Drug and Alcohol Advisory Service	1800 023 687
Drug and Alcohol Services: Needle and Syringe Exchange	
Newcastle	(02) 4923 6056
Gosford	(02) 4334 8751
Secondary Outlet – Needle and Syringe Exchange	
University Health Services.	(02) 4921 6000
Central Coast Campus Student Services	(02) 4348 4060
Self-Help Groups	
<p>There are self-help groups throughout NSW for people with drug and alcohol problems. Your call will be confidential, and your attendance at meetings is anonymous.</p> <ul style="list-style-type: none"> • AA - Alcoholics Anonymous (for people with a drinking problem) 	
Newcastle	
Gosford	(02) 4969 2196
<ul style="list-style-type: none"> • NA - Narcotics Anonymous 	(02) 4323 3890
Newcastle	
Gosford	(02) 4969 6767
<ul style="list-style-type: none"> • SA - Smokers Anonymous • Smokenders (Newcastle and Central Coast) – Freecall Help Line • Recorded Information Line • PA - Pills Anonymous • Gamblers Anonymous - G-Line 	(02) 4325 0524 (02) 9428 3758 1800 0221 000

<ul style="list-style-type: none"> • AL-ANON and AL-ateen (for relatives and friends problem drinkers) 	0055 51000
Newcastle	(02) 9337 1420
Gosford	1800 633 635
	(02) 4969 3889
	(02) 4332 0703
	(02) 4344 6939
	(02) 4341 3090
	(02) 4390 9881
NAR - ANON for relatives and friends of people with problems with other drugs, mainly narcotics like heroin.	
Sydney	(02) 9418 8728
Central Coast	(02) 4325 0524

APPENDIX B: Division 2 - RESPONSIBLE SERVICE OF ALCOHOL

40 Obligations of licensee as to responsible service of alcohol

(1) The licensee of licensed premises must not:

(a) sell, supply or serve liquor by retail on the premises, or

(b) cause or permit liquor to be sold, supplied or served by retail on the premises, unless the licensee holds a recognised RSA certificate.

Maximum penalty: 50 penalty units.

(2) The licensee of licensed premises must not cause or permit a staff member to sell, supply or serve liquor by retail on the premises unless the staff member holds a recognised RSA certificate.

Maximum penalty: 50 penalty units.

(3) Subclause (1) does not apply to:

- (a) a person who is taken to be the licensee pursuant to section 62 of the Act, or
- (b) a licensee that is a corporation.

41 Obligations of staff members as to responsible service of alcohol

A staff member of licensed premises must not sell, supply or serve liquor by retail on the premises unless the staff member holds a recognised RSA certificate.

Maximum penalty: 10 penalty units.

42 Obligations in relation to persons carrying on certain security activities

(1) The licensee of licensed premises must not employ or engage a person to carry on activities as a crowd controller or bouncer on or about the premises unless the person holds a recognised RSA certificate.

Maximum penalty: 50 penalty units.

(2) A person must not, in the course of the person's employment, carry on activities as a crowd controller or bouncer on or about licensed premises unless the person holds a recognised RSA certificate.

Maximum penalty: 10 penalty units.

Note. Under the [Security Industry Act 1997](#), a person who is employed to act as a crowd controller, venue controller or bouncer is required to hold a class 1C licence under that Act.

43 Conduct of promotional activities

For the purposes of this Part:

- (a) liquor that is sold, supplied or served on licensed premises as part of a promotional activity conducted by someone other than the licensee is taken to have been sold, supplied or served by retail, and
- (b) any person by whom liquor is sold, supplied or served on licensed premises as part of a promotional activity conducted by someone other than the licensee is taken to be a staff member.

44 Licensee to keep register of recognised RSA certificates

(1) It is a condition of a licence for licensed premises that the licensee must keep a register containing:

(a) a copy of the recognised RSA certificate for the licensee, and

(b) a copy of the recognised RSA certificate for each staff member whose duties include the sale, supply or service of liquor by retail, and

(c) a copy of the recognised RSA certificate for each person employed or engaged by the licensee to carry on activities as a crowd controller or bouncer on or about the licensed premises.

(2) It is a condition of a licence for licensed premises that the licensee must make the register kept under this clause available for inspection on request by a police officer or inspector

Source: Liquor Regulation 2008

APPENDIX C: ADVERTISING REGULATION

The Alcohol Beverages Advertising Code (ABAC) and Complaints management system is the self regulating advertising scheme of the Australian alcohol beverages industry.

Advertisements for Alcohol Beverages must:

a) present a mature, balanced and responsible approach to the consumption of alcohol beverages and, accordingly

i. must not encourage excessive consumption or abuse of alcohol;

ii. must not encourage under age drinking;

iii. must not promote offensive behaviour, or the excessive consumption, misuse or abuse of alcohol beverages;

iv. must only depict the responsible and moderate consumption of alcohol beverages;

b) not have a strong or evident appeal to children or adolescents and accordingly:

i. adults appearing in advertisements must be over 25 years of age and be clearly depicted as adults;

ii. children and adolescents may only appear in advertisements in natural situations (e.g. family barbecue) and where there is no implication that the depicted children and adolescents will consume or serve alcohol beverages; and

iii. adults under the age of 25 years may only appear as part of a natural crowd or background scene;

c) not suggest that the consumption or presence of alcohol beverages may create or contribute to a significant change in mood or environment, and

i. must not depict the consumption or presence of alcohol as a cause of or contributing to the achievement of personal, business, social, sporting, sexual or other success;

ii. if alcohol beverages are depicted as part of a celebration, must not imply or suggest that the beverage was a cause or contributed to success or achievement; and

iii. must not suggest that the consumption of alcohol beverages offers any therapeutic benefit or is a necessary aid to relaxation;

d) not depict any direct association between the consumption of alcohol beverages, other than low alcohol beverages, and the operation of a motor vehicle, boat or potentially hazardous activity, and, accordingly

i. any depiction of the consumption of alcohol beverages in connection with the above activities must not be represented as having taken place before or during the engagement of the activity in question and must in all cases portray safe practices.

ii. Any claim concerning safe consumption of low alcohol beverages must be demonstrably accurate;

e) not challenge or dare people to drink or sample a particular alcohol beverage, other than low alcohol beverages, and must not contain any inducement to prefer an alcohol beverage because of its higher alcohol content; and

f) comply with the Advertiser Code of Ethics adopted by the Australian Association of National Advertisers.

g) not encourage consumption that is in excess of, or inconsistent with the Australian Alcohol Guidelines issued by the NHMRC.

<http://www.nhmrc.gov.au/publications/synopses/ds9syn.htm>

Promotion of Alcohol at Events:

1. All promotional advertising in support of events does not clearly target underage persons and as such is consistent with the ABAC standards.
2. Alcohol beverages served at such events are served in keeping with guidelines, and where applicable legal requirements, for responsible service of alcohol.
3. Promotional staff at events do not promote consumption patterns that are inconsistent with responsible consumption, as defined in the NHMRC guidelines.
4. Promotional staff do not misstate the nature of alcohol content of a product.
5. Promotional staff at events are of legal drinking age.
6. Promotional materials distributed at events do not clearly target underage persons.
7. Promotional materials given away at or in association with events do not connect the consumption of alcohol with the achievement of sexual success.
8. Promotional materials given away or in association with events do not link the consumption of alcohol with sporting, financial, professional or personal success.
9. Promotional materials given away at events do not encourage consumption patterns that are inconsistent with responsible consumption, as defined in the NHMRC Guidelines. And
10. A condition of entry into giveaways promoted by alcohol companies at or in association with events is that participants must be over legal drinking age; and prizes given away in promotions associated with alcohol beverage companies will only be awarded to winners who are over legal drinking age.

Source: *NSW Office of Liquor, Gaming and Racing*